

# Information Register pursuant to Article 26 Data Act

## 1. Responsibility & Support

Responsible entity: BidX GmbH, Darmstadt, Germany

Contact for switching requests: support@bidx.io

Response time: We confirm receipt of a switching request within fourteen (14) calendar days.

Data export: Data export shall be completed no later than thirty (30) days after receipt of the request, unless we notify you otherwise.

## 2. Exportable Data & Formats

In accordance with our obligation to support functional equivalence, we provide the following data categories:

Data Category	Format	Description
User Data	JSON / CSV	Master data relating to the customer account, user roles, and access rights.
Configuration Data	JSON / CSV	Automation rules, optimization parameters, and individual settings.
Reporting Data	JSON / CSV	Historical reports and aggregated performance metrics.
Log and System Data	JSON / CSV	Log data relating to system usage and API interactions.
Metadata	XML (Schema)	Descriptions of data fields to facilitate further use.

## 3. Technical Interfaces (APIs)

To support functional equivalence with a target provider, we offer the following data export options:

- Self-service download: Data sets can be downloaded directly via the customer account.
- Documentation: A detailed specification of data structures is provided upon request or made available in a protected area.

#### **4. Protection of Trade Secrets**

The transfer of data classified as protected trade secrets may be made subject to the prior execution of a non-disclosure agreement (NDA). This applies in particular to:

- proprietary AI algorithms and optimization logics;
- internal scoring models;
- system architecture documentation;
- non-public benchmark and aggregation data.

Locations of operation: The IT infrastructure is operated in the following jurisdiction: Germany.

- Security measures: Technical and organizational measures have been implemented to minimize the risk of unauthorized access by public authorities from third countries.
- Third-country transfers: No transfers to third countries without an adequate level of protection take place.

#### **5. Known Continuity Risks**

The following risks to continuity of the provision of functions or services may exist:

- temporary functional limitations during data export;
- performance degradation when exporting large volumes of data;
- dependencies on customer-side systems;
- delays if customers fail to comply with their cooperation obligations;
- limitations relating to legacy functionalities;
- export limited to the formats specified above.